

Detailed Programme for Asian Service Award and ARE-QP Awards presentation on Day 1,
05 Nov 2025 (1400 Hrs to 1645 Hrs IST (GMT+5:30) Venue: F23, FMC Buiding, M. S.
Ramaiah

Asian Service Award (ASA) Presentation				
Time (IST: GMT +5:30)	Organisation	Presentation Title	Speaker/Presenter	Duration
2:00 PM-2:05 PM	ANQ Board	Introduction: ASA	Tan Swan San (Johnson) on behalf of ASA Chair	5 mins
2:05 PM - 2:35 PM (On-line)	CSG Shenzhen Power Supply Co., Ltd.	Data-Intelligence-Driven and Customer-Centric: Building a World-Class Electricity Business Environment	Ms Li Yanshan	25mins + 5 mins (Q & A)
ARE-QP Presentations				
Time	Organisation	Presentation Title	Speaker/Presenter	Duration
2:40 PM:- 2:45 PM	ANQ Board	Introduction: ARE-QP	Tan Swan San (Johnson) on behalf of ARE-QP Chair	5 mins
2:45 PM-3:05 PM	CNNP Nuclear Power Operations Management Co., Ltd.	"One-Stop" Intelligent Management, Empowering Efficiency Upgrades in Nuclear Power Plant Maintenance	Mr. Huang Qian	15 mins + 5 mins (Q & A)
3:05 PM-3:25 PM	State Grid Hangzhou Xiaoshan Power Supply Company	"Your Power Our Care": Strive to Become a Leading Power Service Enterprise	Mr. Hu Chen	15 mins + 5 mins (Q & A)
3:25 PM-3:55 PM	Coffee Break (30 mins)			
4:00 PM-4:20 PM	WALRUS PUMP CO., LTD.	Deepening Quality, Leaping Innovation: Creating an Outstanding Model in the Pump Industry	Mr. YUNG CHI CHEN (Andy Chen), Director, International Sales Division	15 mins + 5 mins (Q & A)
4:20 PM-4:40 PM	National Research University "Moscow Power Engineering institute" (MPEI), Center of Expert Programs	The EFQM 2025 model as a tool for evaluating quality assurance systems in Education	Mr. Ilya Rusakov	15 mins + 5 mins (Q & A)
4:40 PM-4:45 PM	ANQ Board	ARE-QP/ASA Presentation Closure	Tan Swan San (Johnson) on behalf of ASA/ARE-QP Chair	5 mins